



Return to the Building

WHAT CAN I EXPECT? + FAQs

The Bridge will be reopening on Sunday, July 5, 2020. Service starts at 10:00 AM.

As we welcome you and your families back to worshipping together in person, we want to help answer questions many may have as to what returning to the Building will look like. We are doing what we can to ensure the health & safety of our Bridge Family, and Visitors, including social distancing protocols & safety measures.

Please follow all recommended health/provincial guidelines & engage only as you feel comfortable. If you or anyone in your home is experiencing any COVID-19 symptoms, please do not attend the service and check in with the Durham Health Connection Line (1-800-841-2729)

WHAT CAN I EXPECT? + FAQs

What Time Is Our Service? And How Long Will Our Service Be?

In response to our survey, at this moment we will have one service on Sundays at 10:00AM. Should the demand increase for in person gatherings, and the Ontario Government protocols are still in place, this may change to accommodate for multiple services.

Our service will be around 60-90 minutes in length. This will allow enough time for everyone to enter/exit the building safely. Please note due to the protocols that are required, we cannot accept late comers, we will all need to arrive from:

- Arrive from 9:20 – 9:50 AM
- Sign in closes at 9:55 AM
- Service commences at 10:00AM

We suggest that you plan for an early arrival. We appreciate your cooperation in this regard.

Will Online Service Still Continue To Be Offered?

Yes! Each service will be livestreamed on YouTube at 10:00AM. For those unable to attend in person or for those not yet comfortable with gathering at this time please visit our YouTube channel [here](#) on Sunday's and click on the LIVE video to watch our service.

How Many People Are Allowed To Come To Service?

Provincial guidelines allow us to have 30% of our building capacity. That being said, we will allow a maximum occupancy of 150 people in the building for each service. This includes congregation and visitors. Once we reach this capacity, we will have to make adjustments to our services to accommodate the increase in demand of people attending.

WHAT CAN I EXPECT? + FAQs

Do I Have To Let You Know I'm Coming?

Yes please! In order for us to better prepare and adhere to the limited auditorium capacity, we encourage you to please register for the service. Visitors are of course welcome. Registration and admittance is on a first come, first serve basis.

How Can I Register For The Services?

Please visit our website (www.thebridge-can.com) under EVENT REGISTRATION tab to let us know that your family will be attending.

Please Note: You will need to register and check in for each Sunday Service until further notice. When you register you will receive a confirmation email of your registration. If you do not receive the confirmation email, it means you have not registered. Please ensure you receive your confirmation email. If you become unwell there is a feature to un-register yourselves. It will be found under 'Manage My Registration'

Where Should I Park?

Feel free to park wherever you'd like, however we ask you to use the main entrance to enter the building, as all other doors of the church will be locked.

What Happens When I Arrive?

When you register online for attendance, you would have completed a health questionnaire to declare that you are compliant with government protocol regarding COVID19. On your arrival we will need your confirmation that this health status remains the same, ie. you are not experiencing COVID19 symptoms such as:

- Fever (temperature of 37.8°C or greater)
- New or worsening cough
- Shortness of breath/difficulty breathing
- Sore throat/Difficulty swallowing

WHAT CAN I EXPECT? + FAQs

- Changes to sense of taste or smell
- Nausea/vomiting, diarrhea, abdominal pain
- Runny nose, or nasal congestion (not caused by seasonal allergies)

Check-In

Upon arrival an usher will ask if your health is still in good standing, as per the declaration that you made on registration. You will then enter the building in order to be signed in. Sign in is required so that we have an accurate record of everyone's attendance. This will assist in contact tracing in the event it is needed.

Please Note: You will need to register and check-in for each Sunday Service until further notice.

Entrance + Exit

Separate entrances/exits will be used for the auditorium and ushers will be present to direct this flow of traffic.

- Front main door for entrance
- East and west auditorium doors for exiting

Can I Hang Around Before And After Service?

Unfortunately, no. Attendees should honour the scheduled service time (including prompt exit of the facility at the conclusion of the service). Ushers will be present to direct proper flow of traffic in/out of the auditorium & building to adhere to social distancing protocol. This includes:

- The Café, Sunday School rooms, the coat closet and youth areas will be closed.
- No communal food/beverages.
- We suggest you bring your own water bottle. Please take your empty water bottles home with you.

WHAT CAN I EXPECT? + FAQs

- No hanging around in any communal area pre and post service
- Limited access to the rest of the building (i.e. limit traffic to auditorium, lobby, washrooms only)

Should I Wear A Mask?

Yes. In compliance with Durham Health, effective July 10, 2020, it is mandated that all indoor public gatherings require masks at all times. We encourage you to bring your own mask with you as they will not be provided.

Will The Washrooms Be Open?

Yes, the washrooms will be open, only as is necessary. Please do not enter the washrooms whilst they are in use. We are limiting the number to one person per washroom at a time in order to adhere to social distancing protocols. We encourage you to use the sanitizing wipes on the counter to sanitize any handles and taps that you use. Please use a paper towel to open the door and use the available garbage bins outside of the washrooms for the paper towel waste. Also, sanitizer will be available outside of our washrooms, and remember to wash hands regularly.

What About BridgeKids Sunday School + Childcare?

At this time, we will not be offering any childcare or children's programming during our Sunday Service. Children will remain with their parents in the auditorium during service. The Mother's Room will be open for self-service, and anyone using this facility will be asked to use the available sanitization wipes to wipe down any surface that was used before leaving. We will attempt to make our regular service as family friendly as possible. It is far too difficult to ensure that children maintain social distancing and we will also be challenged to have a full complement of teachers.

WHAT CAN I EXPECT? + FAQs

We would encourage you to bring quiet items to help keep your child's stay busy, and we will also have work packs available for them as you enter the auditorium. One pack per child, which the parent will ensure is brought to church each Sunday. The work pack belongs to the child and does not need to be returned.

Please Note: There will be no toys available in the Mother's Room at this time. This room's primary use should be for nursing and diapering purposes only. Please take any soiled diapers home with you.

Is The Building Being Cleaned Between Services?

Yes! We have contracted a professional company to sanitize and disinfect the building each week. There is a regular scheduled cleaning plan in place which includes disinfecting the building and the less used meeting areas, on a weekly basis prior to any meetings taking place. We also ask your cooperation if you have used the facility, please take every precaution to wipe down the areas you use with the wipes and sanitizers provided.

Other safety measures in place include (but are not limited to):

- Hand sanitizer will be available upon entry and exit
- All Ushers will be provided with mask/gloves
- Please use entrance and exit protocols as mentioned, to help monitor and contain the flow of traffic
- Entrance and exit doors will be held open for you by an Usher.

Social distancing (6 ft apart) protocols will be followed and masks will be worn by all our Ushers. Sanitization Stations will be located throughout the building (including main entrance, washrooms, and Mother's Room). This includes disinfecting wipes and hand sanitizer.

WHAT CAN I EXPECT? + FAQs

How Will We Celebrate Communion?

On Communion Sundays, single use packs of individual communion cups and wafers will be passed out by an Usher upon entering the building. After the service please dispose of them in the garbage bins at the exits.

How Can I Give My Tithes + Offering?

You may continue to give through Tithe.ly, using the mobile app or online through our website.

The Tithe/Offering boxes will be at the exits for you to drop off your Tithing envelopes, as you exit the building. Thank you for your faithfulness and continued generosity.

What About Connect Groups and Prayer Meetings?

Any midweek meetings will be subject to similar strict safety and social distancing protocols tailored specifically to that program. Please contact the specific Pastor/Leader of these groups for their program-specific details on coming back.

Are mid-week groups meeting in-person again? That will depend upon numbers meeting, and venue chosen by your leader.

The Leadership Team at The Bridge are trying to do all we can to make this transition back as safe as possible. Please extend grace as we do our best to comply with the provincial guidelines - this is as new for us as it is for you. These plans are subject to change based on the latest provincial guidelines & information on COVID19. Our heart is that at the Bridge we are family, and so we appreciate that as family we all do our part to make this a pleasant and eventful return to the building.